

Targets for Quality:

Gom-Fer s.r.l., recognizing that effective business management requires a path of continuous improvement, adopts and develops a Quality Management System with the aim of:

- *Ensuring the regular supply of products that meet customer requirements and applicable mandatory requirements;*
- *Developing opportunities to enhance customer satisfaction and that of all stakeholders;*
- *Monitoring and optimizing business processes with a view to continuous improvement of economic/productive performance, minimizing waste, and reducing costs;*
- *Ensuring that all stakeholders adhere to the ethical and behavioral code established by the company.*

The operation of our Quality Management System is in compliance with the international standards ISO 9001 and IATF 16949, and it is based on the following principles:

- *The continuous pursuit of the best quality of the offered product, leveraging the collaboration of all parties involved in the production process;*
- *Raising awareness and involving employees in the pursuit of company objectives, promoting an oriented culture towards quality, sustainability and continuous improvement acc.to the standards of our certifications*
- *The guarantee of business continuity, with investments in technology and resources to improve our processes and the competitiveness on the markets*
- *Production effectiveness and efficiency, thanks to the continuous monitoring and the optimization of the processes, ensuring the achievement of the quality targets, the regulatory compliance and the environmental performances.*

Gom-Fer s.r.l. is customer-oriented and focused on meeting their requirements: processes, from offer management to physical delivery to the customer, are monitored using technologically advanced instrumentation and control methods. Continuous and targeted investments ensure that customer needs, translated into measurable and monitorable characteristics, are perceived and satisfied, thereby ensuring a high-quality product.

Gom-Fer s.r.l. believes that effective supplier management and the development of their respective Quality Management System are crucial for aspiring to growth and continuous improvement. Procurement is therefore carried out with suppliers considered reliable by the company, evaluated according to precise criteria that guarantee continuous, punctual, and compliant supplies with the required quality standards. The synergy and partnership relationship established with our suppliers enable Gom-Fer to obtain competence, reliability, and mutual trust.

Targets for Environment:

Gom-Fer s.r.l. adopts a management system certified acc.to the international standard ISO 14001. **Gom-Fer s.r.l.** intends to disseminate the principles of its policy both within its structure and externally to make its commitment to the environment known. The environmental policy comprises short, medium, and long-term objectives shared at all levels of the organization through sustainable development for all activities.

In particular, the Management commits to:

- *Operating in compliance with environmental protection principles;*
- *Preventing and/or reducing pollution from its activities;*
- *Complying with all applicable laws, regulations, and standards related to its processes and waste;*
- *Safeguarding the surrounding environment and preventing injuries and occupational diseases;*
- *Protecting the health and safety of workers and the community near the production plant*

Gom-Fer s.r.l. is increasingly interested in achieving and demonstrating correct environmental behavior, setting environmental protection goals and specific improvement plans. The company has developed an Integrated Management System for Quality and Environment in order to control the production activities and the treatment of waste disposal, wastewater, and the transportation of non-hazardous special waste.

The General Management will review and consider all communications regarding the environmental impact from external sources, viewing them as integral information for improving its Environmental Management System. The Head of the Integrated Quality and Environment Management System, appointed by the General Management as its representative, has the authority and necessary delegations to enforce company procedures and rules, and to maintain and improve the overall System.